

[Review responses online](#) ↗



Received 4 of 5 responses
Waiting for more

37 Church St, Wanneroo WA 6065

Job dates
17/08/2026 → 08/09/2026

These plans expire on
14 Sep 2026

Lodged by
Michelle Ralph

Authority	Status	Page
 BYDA Confirmation		2
 ATCO Gas Australia	Received	4
 NBN Co (WA)	Waiting	-
 Telstra (WA)	Received	13
 Water Corporation	Received	21
 Western Power	Received	30

Contact Details

Contact	Contact number	Company	Enquirer ID
Michelle Ralph	0412 058 910	Realmark Urban	3828033
Email		Address	
mralph@realmark.com.au		658 Newcastle Street Leederville WA 6007	

Job Site and Enquiry Details

WARNING: The map below only displays the location of the proposed job site and does not display any asset owners' pipe or cables. The area highlighted has been used only to identify the participating asset owners, who will send information to you directly.

Enquiry date	Start date	End date	On behalf of	Job purpose	Locations	Onsite activities
17/08/2026	17/08/2026	08/09/2026	Private	Design	Private	Planning & Design, Subdivision



Check that the location of the job site is correct. If not, you must submit a new enquiry.

If the scope of works change or plan validity dates expire, you must submit a new enquiry.

Do NOT dig without plans. Safe excavation is your responsibility. If you don't understand the plans or how to proceed safely, please contact the relevant asset owners.

User Reference	Address	Notes/description
37 Church St	37 Church St Wanneroo WA 6065	-

Your Responsibility and Duty of Care

- Lodging an enquiry does not authorise project commencement.** Before starting work, you must obtain all necessary information from all affected asset owners.
- If you don't receive plans within 2 business days, contact the asset owner & quote their sequence number.
- Always follow the 5Ps of Safe Excavation (page 2), and locate assets before commencing work.
- Ensure you comply with State legislative requirements for Duty of Care and safe digging.
- If you damage an underground asset, you **MUST** advise the asset owner immediately.
- By using the BYDA service, you agree to the [Privacy Policy](#) and [Term of Use](#).
- For more information on safe digging practices, visit www.byda.com.au

Asset Owner Details

Below is a list of asset owners with underground infrastructure in and around your job site. It is your responsibility to identify the presence of these assets. Plans issued by Members are indicative only unless specified otherwise. Note: not all asset owners are registered with BYDA. You must contact asset owners not listed here directly.

Referral ID (Seq. no)	Authority Name	Phone	Status
277891416	ATCO Gas Australia	1300 926 755	NOTIFIED
277891414	NBN Co (WA)	1800 687 626	NOTIFIED
277891418	Telstra (WA)	1800 653 935	NOTIFIED
277891417	Water Corporation	13 13 95	NOTIFIED
277891415	Western Power	13 10 87	NOTIFIED

END OF UTILITIES LIST



Plan

Plan your job. Use the BYDA service at least one day before your job is due to begin, and ensure you have the correct plans and information required to carry out a safe project.



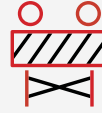
Prepare

Prepare by communicating with asset owners if you need assistance. Look for clues onsite. Engage a skilled Locator.



Pothole

Potholing is physically sighting the asset by hand digging or hydro vacuum extraction.



Protect

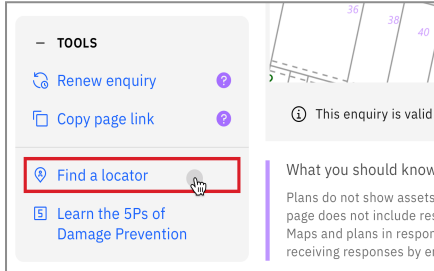
Protecting and supporting the exposed infrastructure is the responsibility of the excavator. Always erect safety barriers in areas of risk and enforce exclusion zones.



Proceed

Only proceed with your excavation work after planning, preparing, potholing (unless prohibited), and having protective measures in place.

Engage a skilled Locator



When you lodge an enquiry you will see skilled Locators to contact

Visit the Certified Locator website directly and search for a locator near you

certloc.com.au/locators

Get FREE Quotes for Contractors & Equipment Fast



Use iseekplant's FREE marketplace to get quotes for the equipment or services you need on your project. Compare quotes from trusted local contractors and get your project done on time and in budget.

1. Fill out your job details in our FREE quick quote form.
2. We send the request to trusted local contractors.
3. The local contractors will contact you directly with quotes

GET QUOTE

Use iseekplant to find trusted contractors near you today, visit:
blog.iseekplant.com.au/byda-isp-get-quotes

Book a FREE BYDA Session



BYDA offers free training sessions to suit you and your organisation's needs covering safe work practices when working near essential infrastructure assets. The free sessions are offered in two different formats - online and face-to-face.

To book a session, visit:
byda.com.au/contact/education-awareness-enquiry-form

BOOK NOW

Referral

277891416

Member Phone

1300 926 755

Responses from this member

Response received Mon 17 Aug 2026 12.43pm

File name	Page
Response Body	5
AGA-ENG-PR12-FM03 GIS Master Symbols Sheet External 277891416.pdf	6
ASSET 800 Map 800 277891416.pdf	7
ASSETS AFFECTED 277891416.pdf	8
Homeowners Guide 277891416.pdf	12

Attention: **Michelle Ralph**

Thank you for your Before You Dig (BYDA) enquiry.

Job Number: **53985107**

Sequence Number: **277891416**

Dig Site Location: **37 Church St Wanneroo WA 6065**

According to our records, your enquiry with the following details **impacts our infrastructure**. Please ensure that you read the attached documents, it contains important information including essential steps that must be undertaken prior to commencing construction activities.

This enquiry is valid for **30 days** from the enquiry date.

If you require further information or assistance with interpretation of plans, please contact **ATCO** on **1300 926 755** or ATCOBYDA@atco.com

This enquiry response, including any associated documentation, has been assessed and compiled from the information detailed within the BYDA enquiry outlined above. Please ensure that the BYDA enquiry details and this response accurately reflect your proposed works.

SYMBOLS SHEET GAS UTILITY NETWORK

EXISTING GAS NETWORK

- Transmission Pipelines
- Distribution Pipelines
- Distribution Pipe MAOP 350kPa
- Distribution Pipe MAOP 70kPa
- Distribution Pipe MAOP 7kPa
- Not Gassed (none)
- Service Pipe

PROPOSED GAS ASSETS

- Proposed Meter
- Proposed Main
- Common Trenching
- Replacement Program

ABANDONED GAS NETWORK

- Inactive / Removed Meter
- Abandoned Fitting
- Abandoned Valve
- Abandoned Gas Main
- Abandoned Fitting SOLD
- Abandoned Valve SOLD
- Abandoned Gas Main SOLD

COMPOUNDS

- Gate Station
- Pressure Reducing Station
- L.P.G. Tank
- Hydrogen Plant

VALVES

- Isolation Valves
- Service Valves

MONITORING DEVICES

- Flow Monitoring Device
- Pressure Monitoring Device

ASSOCIATED INFRASTRUCTURE

- Associated Asset

DUCTS AND SLEEVES

- Duct
- Horizontal Boring
- Sleeve
- Road Crossing
- Concrete Slabbing

REGULATOR SETS

- Regulator Set
- Boundary Regulator

DELIVERY POINTS

- Meter
- Interval Meter
- Meter Set

PIPE JUNCTIONS

- End Cap
- Expansion Joint
- Reducer
- Tee
- Transition
- Weld
- Monolithic Joint
- Stoppie
- Odorizer
- Junctions

PROTECTION DEVICES

- Test Point
- Anode
- Rectifier

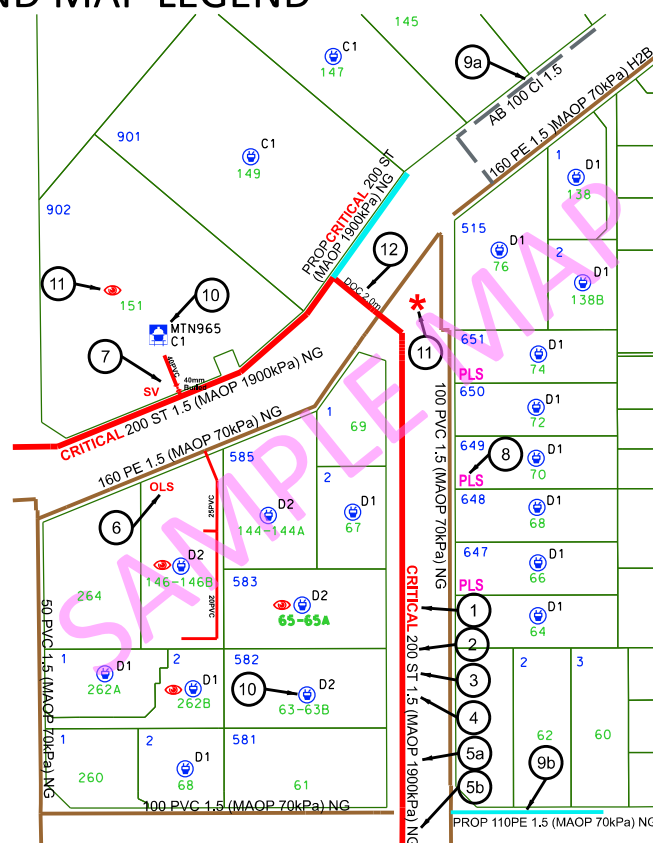
FEATURES

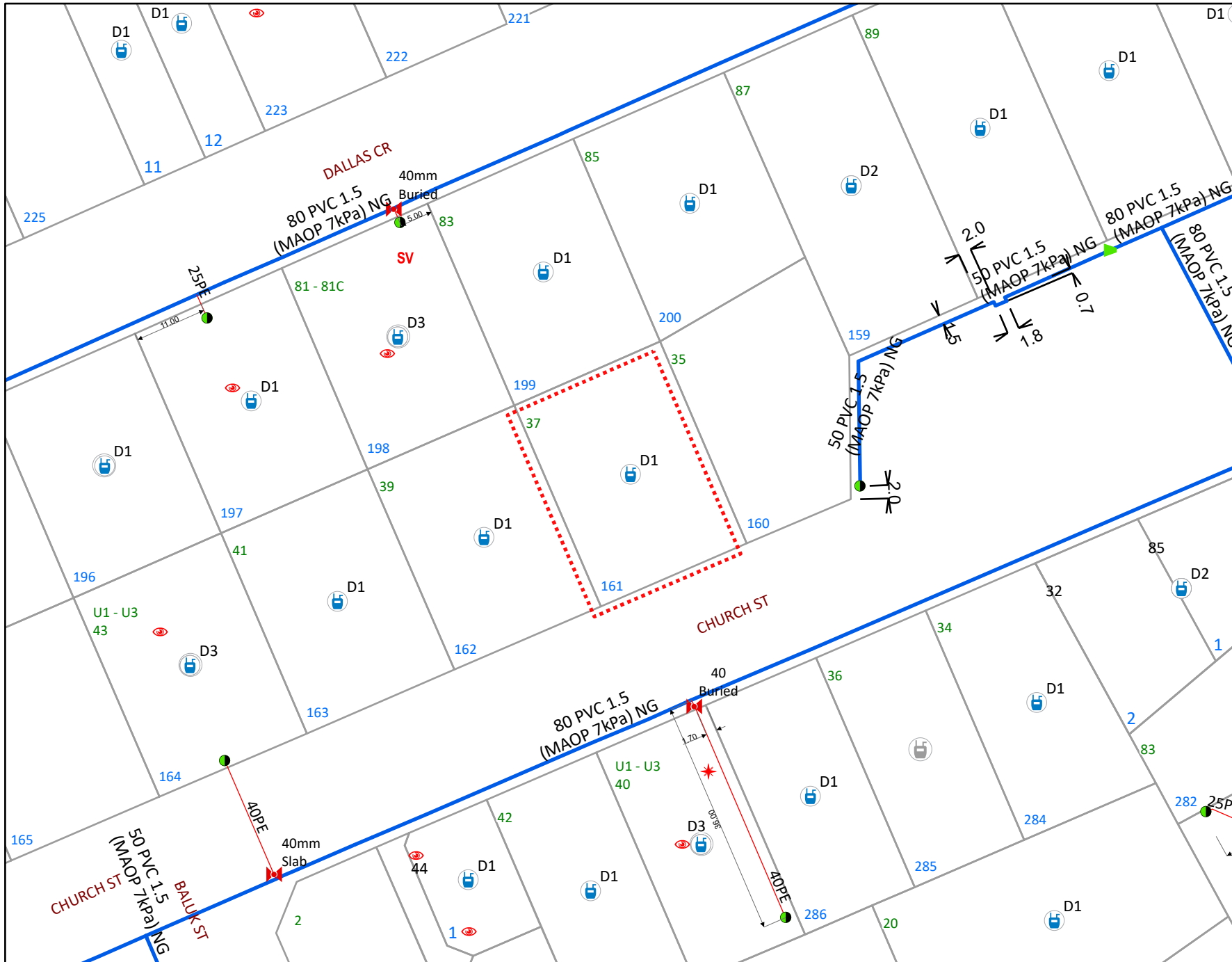
- SC Side Elevation
- Obstacle
- See Details
- NC Not Connected
- SV Gas Service
- Sign
- OLS Offline Service
- Linked Document
- PLS Pre-Laid Service
- PLSS Pre-Laid Service Stairs
- PLST Pre-Laid Service Tee
- BL Asset end on Main
- CoD Asset ends on Direction Peg
- Reference Line
- Gas Pit
- DOC 12m Arrow Pointer
- Proving Location
- Pressure Upgrade
- Not Gassed
- Suburb
- Local Government

ASSET IDENTIFICATION AND MAP LEGEND

Asset Identification Legend

- Critical Asset (See Cover Sheet WARNINGS)**
- Pipe Diameter (millimetres)
- Pipe Material:
CI = Cast Iron, PE = Polyethylene, GI = Galvanised Iron, PVC = PVC, ST = Steel
- Alignment (in metres from property line)
- Pressure in main & Gas Type
5a) MAOP (Maximum Allowable Operating Pressure)
5b) Gas Type:
NG = Natural Gas.
H2B = Natural Gas Blended with % Hydrogen.
LPG = Liquefied Petroleum Gas.
- Off-line Service service may not be straight line to meter. (**WARNING OLS may not always be shown on plan**). See Cover Sheet for More Information.
- Service Valve in the vicinity (**NOTE: Service Valve may be "BURIED"**)
- Pre-laid Service laid in Common Trench
- Main Status: (See **Cover Sheet WARNINGS**)
9a. AB & ABS = Abandoned Mains, Ab Sold.
9b. PROP = Proposed Mains
- Customer Connection: Does not indicate actual location of Meter Position
D2 (D = Domestic & 2 = Number of Meters)
C1 (C = Commercial & 1 = Number of Meters)
- Additional detail available and Must be obtained if within area of proposed works see Cover Sheet.**
- Depth of Cover (DOC) in metres.





WARNING

Refer to Cover Sheet for Further Information

- BYDA Enquiry
- Transmission Pipelines MAOP > 1900kPa
- Distribution Pipelines MAOP > 500kPa ≤ 1900kPa
- Not Gassed 0kPa
- Distribution Pipe MAOP ≤ 7kPa
- Distribution Pipe MAOP > 7kPa ≤ 100kPa
- Distribution Pipe MAOP > 7kPa ≤ 100kPa
- Distribution Pipe MAOP > 100kPa ≤ 350kPa
- Common Trench
- Standard Laying
- Relay Program
- Abandoned Pipe
- Abandoned Pipe Sold
- Service Pipe
- Meter
- Interval Meter
- Proposed Meter
- Removed Meter
- Linked Documents
- See Details
- OLS Offline Service
- BL End of Main Building
- CoD End of Main on Direction Peg
- SV Gas Service
- NC Not Connected
- X Obstacle
- SC Side Elevation
- T Sign
- PLS Pre Laid Service

Please refer to Symbols Sheet for Further Information

Disclaimer:
Please read all **warnings**, conditions and information on the attached "Underground Asset Details" information sheet. This plan is issued subject to that information and those conditions and **warnings** (including, but not limited to, the "NO HOT WORKS" warning). Plans are current for only **30 days** from date of request, indicative only and not warranted to be accurate. It is your responsibility to carefully locate underground assets and follow safe work practises and procedures (eg pot-holing). ATCO Gas Australia will seek compensation for damage caused to assets.



ATCO UNDERGROUND ASSET DETAILS ASSETS AFFECTED GAS DIVISION

ASSETS AFFECTED – see accompanying Plan

Michelle Ralph
ATCO Gas Australia
658 Newcastle Street
Leederville
WA 6007

Job No: 53985107
Sequence No: 277891416
Date of Issue: 17 August 2026
Phone: 1300 926 755

BYDA Utility Registration Name: Private
BYDA Location: 37 Church St Wanneroo WA 6065

ATTENTION: This response to your enquiry has been interpreted from details in your requested DBYD picture location request only (not any street address you gave). It is your duty to ensure the accompanying plan/s match your geographical area of works.

**IF YOU SEE, HEAR, SMELL OR OTHERWISE DETECT GAS,
LEAVE THE IMMEDIATE AREA AND THEN CALL 13 13 52**

Our records indicate that ATCO gas infrastructure **IS PRESENT** in the vicinity of and/or surrounding area of the above enquiry. This response relates only to ATCO assets. Your Duty of Care requires that personnel **Must** at all times comply with, and have on site, this information sheet and the accompanying plan(s). All plans are subject to this information sheet. You should refer to the ATCO Self-service Portal ([Link Here](#)) or if unsure, contact ATCO on **1300 926 755** during business hours.

All information provided is to be used as a guide only (see Disclaimer item 5). It does not absolve you or third parties from your Duty of Care obligations, including to take additional precautions where work has the potential to impact on gas assets, public safety or the environment, or from your duties at law (including Reg 3.21 of the Occupational Safety and Health Regulations 1996).

WARNINGS

- No works of any type within 15 metres of any **CRITICAL GAS ASSET** infrastructure without prior approval from ATCO
- NO HOT WORK** within 15 metres of any gas infrastructure except in compliance with applicable laws & *Australian Standard 1674*. **Do Not** let heat sources or hot works impact on any gas infrastructure and take into consideration that the ground or adjacent structures may also be capable of transmitting heat so as to circumvent protection afforded by a heat shield or barrier
- DANGER** - Gas can cause asphyxiation and is flammable. Keep all ignition sources well away (e.g., flames, matches/ lighters, sparks, electrical devices, vehicles or engines, mobile phones, cameras)
- Gas pipes **Must Not** be unsupported or left without adequate cover or protection without prior approval from ATCO
- Damage to the pipe coating or pipe itself can be very dangerous if not given immediate attention. Report any damage to ATCO immediately on **13 13 52**. **Do Not** attempt to repair any damaged gas infrastructure
- No alteration or removal of live or abandoned gas infrastructure without prior written approval from ATCO
- Any abandoned or proposed gas infrastructure indicated on the gas plans **Must** be treated as live
- Never assume the location or depth of any gas infrastructure. Pipes may not follow straight lines or maintain a constant depth. Always check carefully (e.g., by careful hand digging of potholes)
- Unauthorised repairs or tampering with gas infrastructure may result in prosecution under the *Energy Operators (Powers) Act 1979*. ATCO Gas Australia reserves all rights to recover compensation for loss or damage to its gas infrastructure or other property including for indirect or consequential losses.

PLANS:

Plans provided are current for **30 days only** from date of request. You must use current plans at all times.

Plans do not show all gas service lines (which connect gas mains to individual meter positions). See condition **3.c)** below.

If plan shows **additional detail** symbols (*) or () in the area of proposed works it is **your duty** to obtain that further detail from the number below.

Plans (including the location of pipes, services, infrastructure and boundaries) are **approximate only**. You **Must** use safe and proper procedures – including **potholing** (see condition **4** below).

Plans are not a guide as to gas availability for connection purposes.

To call ATCO: Weekdays from 7.30am to 3.30pm, call – 1300

926 755 After hours, weekends and emergencies, call – 13 13 52

CONDITIONS FOR WORKS IN THE VICINITY OF ATCO ASSETS

1. Compliance with Warnings

You **Must** comply with the Warnings contained in this information sheet and the accompanying plan(s).

2. Compliance with 'Working around Gas Infrastructure' Document ([Link Here](#)) applicable laws and duty of care

All work (including but not limited to using Excavator's Augers, Directional, drilling machines, 'Ditch Witch' type trenching machine, Loader, Dozer, Skid Steer (Bob Cat)) **Must** comply with all applicable requirements in the 'Working around Gas Infrastructure' Document and with all applicable laws and Australian Standards. All due care must be exercised to locate any gas infrastructure in the vicinity and when conducting any works near them.

3. All Gas Infrastructure

All work that may have any impact upon any gas infrastructure (see [3.a](#)), [b](#)) and [c](#)) below for examples) should be carefully planned with notification to ATCO well in advance of commencement. Contact ATCO on **1300 926 755** or visit Atco's online self-service portal ([Link Here](#)). Amongst other things, this includes excavation of or near gas pipelines, boring/drilling, crossings of pipelines (including by other underground infrastructure e.g. drains, power cables, etc.), road works and structural installations. In addition:

a) Critical Asset

No works of any type are permitted within 15 meters of these pipelines without prior approval from ATCO. For approvals contact ATCO on **1300 926 755** or visit the Atco online Self-service portal ([Link Here](#))

You **Must** ascertain the location of any Critical Asset, in relation to your proposed work by:

- Locating a straight line between two marker danger signs, and
- Assessing the distance from this line to your proposed work area.

ATCO may require stand-by supervision during your works and will advise of attendance requirements.

b) Non Critical Assets

These pipelines are installed in most streets throughout the Perth metro area and several country centers. Main valves, regulator sets, and test points also exist at intervals along these pipelines. Where work may impact upon these pipelines or assets then ATCO **Must** be contacted as per item **3** above.

c) Gas Services and Meters

If a gas meter is installed on a property, an underground gas service pipe will run from the meter position to the gas main in the street. Plans do not show all gas service lines (with the exception of Critical Assets), but their presence must be anticipated. Most gas meter boxes installed since 1996 will include a sticker giving approximate guidelines for the gas service line location. All due care must be exercised to locate any gas services in the vicinity and when conducting any works near them.

4. Compliance with Safe Work Practices

It is your responsibility to have and comply with adequate safe work practices and procedures. Without limiting your obligations:

PLAN The complete & current Before you Dig Australia documentation and plans must always be on site & referred to for the duration of work. Refer to regulation 3.21 of the Occupational Safety and Health Regulations 1996 and the Utility Providers “Code of Practice” for further useful information.

PREPARE Prepare by reviewing the Before you Dig Australia Documentation and contacting ATCO if you need assistance. Look for onsite ATCO asset and infrastructure clues such as pit lids, marker posts and meters. No works of any type are permitted within 15 meters of a **CRITICAL ASSET** without prior approval from ATCO. For approvals contact ATCO on **1300 926 755** or visit the Atco website Self Service portal ([Link Here](#)) and allow suitable

Document No: AGA-O&M-WI03-FM01

Revision No: 13

Issue Date: 22/04/2024

processing time. Atco recommends engaging a [BYDA Certified Locator](#) which includes undertaking electronic location prior to potholing.

POTHOLE Using current Before you Dig Australia plans, all gas pipes should be located (including any deviation in the direction of a gas pipe) by exposing them by careful digging using a HAND SHOVEL. Where the proposed work is parallel to a gas pipeline, pothole every 10 meters along the entire route. Damage to the pipe coating or to the pipe itself can create a very dangerous situation if not given immediate attention. If damage does occur, it **Must** be reported to ATCO immediately on Ph. **13 13 52**.

PROTECT Supervise and monitor all excavations near gas infrastructure using a dedicated spotter. Where any gas infrastructure is required to be exposed, adequate protection of the gas infrastructure is required to prevent potential damage. Also implement appropriate controls when conducting 'hot work' (in accordance with AS 1674) in the vicinity of the ATCO infrastructure such as; isolation; separation distance; the placement of an effective non-combustible barrier of sufficient size and thermal resistance for the intensity, type and duration of heat exposure; gas monitoring; monitoring the environment surrounding the ATCO infrastructure to ensure it is not being impacted by the work, and other controls as necessary.

PROCEED You should **only proceed** with your excavation work after you have planned, prepared, potholed (unless prohibited) and have protective measures in place. All locations markers/pegs are to be removed on completion of works. If you are unsure, **DO NOT** Proceed. Call ATCO on **1300 926 755**

5. Disclaimer and Further Terms

- a) Nothing in this document, any accompanying plan or the 'Additional Information for Working around Gas Infrastructure' (AGA-O&M-PR24) (together called "**Documents**") purports to exclude or modify any term, condition or warranty to the extent that by law it cannot lawfully be excluded or modified by agreement or notice, including but not limited to those contained in Schedule 2 of the *Competition and Consumer Act 2010* (Cth) and corresponding provisions of any state legislation.
- b) If any of ATCO, or their respective related entities, officers, employees, agents, contractors or advisers (together called "**Associates**") is liable for a breach of a term, condition or warranty described in paragraph **5.a)** above, its liability is, to the fullest extent permitted by law, limited to any one or more of the

following as it determines in its absolute discretion:

- i) in relation to goods supplied by them, replacing or repairing the goods, supplying an equivalent item, paying the cost of replacing or repairing the goods or paying the cost of acquiring or hiring an equivalent item; and
- ii) in relation to services supplied by them, the re-supply of the services or the payment of the cost of having the services re-supplied.
- c) Subject to paragraphs **5.a)** and **b)**, but otherwise despite any other provision in the Documents, no representation or warranty is made or given (whether expressly or by implication) by any of ATCO or their respective Associates in respect of any information contained or referred to in any of the Documents or in any other communication from ATCO concerning any of the Documents or the subject matter of any of the

Documents ("Information"). In particular, but without limiting the generality of the foregoing limitation, none of ATCO or their respective Associates makes any warranty or representation as to the truth, accuracy, completeness, reliability, currency, timeliness, quality or fitness for any purpose of or the standard of care taken in the preparation of any Document or Information (including, but not limited to, the accuracy of the scale of, or the location of anything or symbol shown on, any plan or diagram).

- d) Subject to paragraphs **5.a)** and **b)**, to the maximum extent permitted by law, none of ATCO or their respective Associates is liable to any person or other body ("**Recipient**") who receives or otherwise obtains access to all or any part or parts of the Documents or Information, in any way (including, but not limited to, liability for negligence, breach of statutory duty or lack of care) in respect of any cost, expense, damages, loss or liability, including, but not limited to:
 - i) any financial or economic loss, cost, expense or damage, including but not limited to loss of production, loss of profit, loss of revenue, loss of use, loss of contract, loss of goodwill or loss of business opportunity;
 - ii) any new or increased costs or expenses, including but not limited to financing or operating costs;
 - iii) any failure to achieve any actual or anticipated saving in respect of any cost or expense;
 - iv) any cost, expense, damage or loss resulting from any liability of the Recipient to any other person or body howsoever and whensoever arising, suffered or incurred by the Recipient in relation to, or in connection with, the disclosure to them of, or use of, or reliance on, all or any

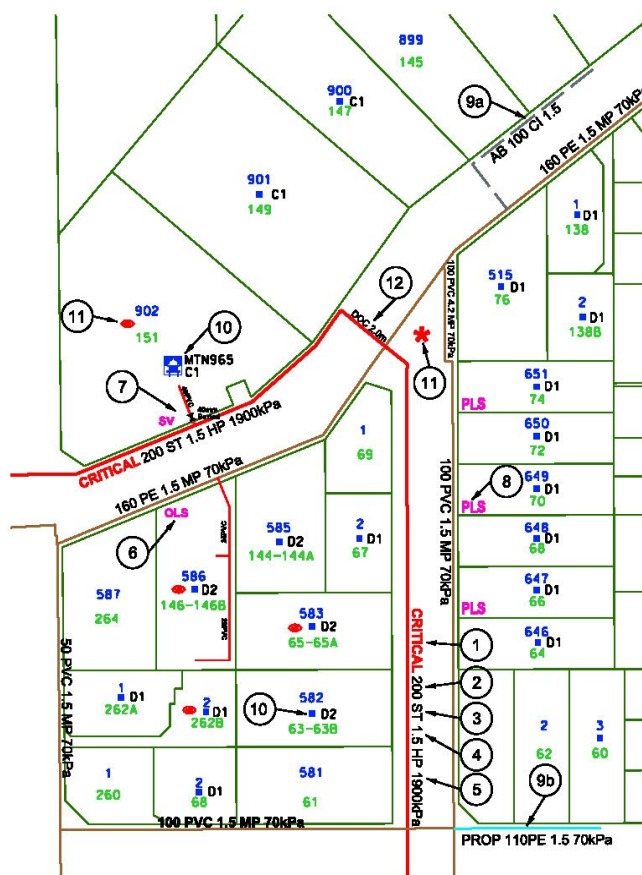
part or parts of the Documents or Information.

- e) By using any Document or Information, each Recipient is taken to represent and warrant to ATCO that the Recipient will comply with the conditions and other terms referred to in the Documents or Information, including but not limited to conditions that:
- i) the Recipient **Must** comply with the conditions in numbered paragraphs 1 to 4 above and this paragraph 5;
 - ii) as between ATCO and each Recipient, ATCO owns the Information and all rights and title in and to the Information are to remain vested in ATCO;
 - iii) no Recipient has any right, title or interest in the Information or, except as expressly provided for in the Documents, any license or right to copy, alter, modify, publish or otherwise use or deal with the Information without prior written approval from ATCO;
 - iv) ATCO makes no representation and gives no warranty as to its right to disclose any Information;
 - v) the Recipient relies on any Information entirely at its own risk and expense;
 - vi) the Recipient **Must** undertake its own independent due diligence and investigations in relation to the Information;
 - vii) none of ATCO or their respective Associates owes the Recipient any duty of care in respect of the Information; and
 - viii) none of ATCO or their respective Associates is under any obligation to correct, update or revise any Documents or Information.

GAS MAIN AND SERVICE IDENTIFICATION

LEGEND

1. Critical Asset (See **WARNINGS** page 1)
2. Pipe Diameter (millimetres)
3. Pipe Material
CI = Cast Iron PE = Polyethylene
GI = Galvanised Iron PVC = PVC
ST = Steel
4. Alignment (in metres from property line)
5. Pressure in main (MP 70 kPa = Medium Pressure and MAOP (Maximum Allowable Operating Pressure)
6. Off-line Service – service may not be straight line to meter. (**WARNING – OLS may not always be shown on plan.** See item **Error: Reference source not found** above)
7. Service Valve in the vicinity
(**NOTE:** Service Valve may be “BURIED”)
8. Pre-laid Service laid in Common Trench
9. Main Status: (See **WARNINGS** page 1)
9a. AB = Abandoned Mains
9b. PROP = Proposed Mains
10. Customer Connection: Does not indicate actual location of Meter Position
D2 (D = Domestic & 2 = Number of Meters)
C1 (C = Commercial & 1 = Number of Meters)
11. Additional detail available and Must be obtained if within area of proposed works – see page 2 above.
12. Depth of Cover (DOC) in metres.

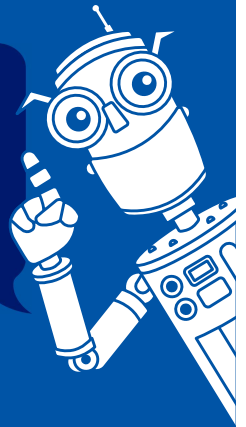


IF UNSURE, PLEASE CONTACT ATCO ON **1300 926 755**

Protecting your home's gas pipes

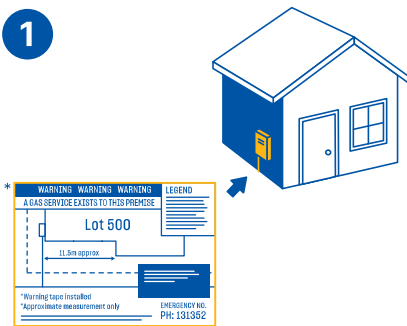
Did you know?

Gas pipes run underground from the street to your meter box and digging in the wrong spot can cause costly damage.



Guide to digging safely and avoiding costly leaks and damage.

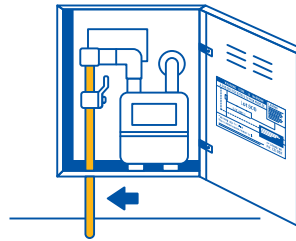
1



Find your gas meter

It might be with your electricity meter. Open it and look for a sticker* that shows the location of your gas pipe. For multi-dwelling properties, check all meter boxes. If there's no location sticker, proceed to step 2.

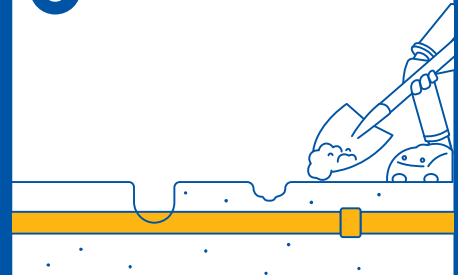
2



Identify the service pipe

Inside the meter box, you'll see a pipe coming up out of the ground into the meter box on the left-hand side. This is your gas service! If your digging project is within the location of the gas pipe, proceed to step 3.

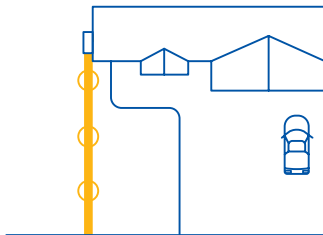
3



Dig slowly and gently

Using hand tools, carefully dig down at a shallow angle to expose the pipe. This "potholing" helps you find the pipe's direction and depth, ensuring protection.

4



Work outwards towards the verge

Start near your gas meter and work in 1.5m sections towards the street. Pipes can be shallow and may not run in a straight line, so watch for water, power, and internet lines.

5



Unsure? Hire a professional

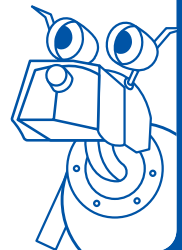
For peace of mind, use a registered locator who can help you locate your gas service pipe, and any other infrastructure too.

6

Plan, Prepare, Pothole, Protect and only then, Proceed.

Quick tip

Get free gas pipe info at byda.com.au



Scan to Watch
Safe Gardening Tips

1300 926 755
Call within business hours

gas.atco.com/digsmart

ATCO Australia

Take immediate action if you strike, break or damage a gas pipe:

Move away from the area immediately

Don't use anything that could cause a spark

Call ATCO Faults and Emergencies
13 13 52

Referral

277891418

Member Phone

1800 653 935

Responses from this member

Response received Mon 17 Aug 2026 12.46pm

File name	Page
Response Body	14
277891418.pdf	15
AccreditedPlantLocators 2026-07-20a.pdf	17
Telstra Duty of Care v32.0c.pdf	18
Telstra Map Legend v4_0c.pdf	20

Attention: Michelle Ralph

Site Location: 37 Church St, Wanneroo, WA 6065

Your Job Reference: 37 Church St

This is a system-generated email, from a mailbox that is not monitored -

Please do not reply to this email.

Thank you for requesting Telstra information via Before You Dig Australia (BYDA).

This response contains Telstra information relating to your recent BYDA request.

Please refer to all enclosed attachments for more information.

Information for opening Telstra Asset Plans as well as some other useful contact information is noted in the attached documents.

Report Damage to Telstra Equipment: [Report damages to Telstra equipment - Telstra](#)

Please note:

When working in the vicinity of telecommunications plant you have a 'Duty of Care' that must be observed.

Ensure you read all documents (attached) - they contain important information.

Please also refer to the **Before you Dig Australia - BEST PRACTISE GUIDES and The five Ps of safe excavation**

<https://www.byda.com.au/before-you-dig/best-practice-guides/>, The essential steps that must be undertaken prior to commencing construction activities.

WARNING: Telstra plans and location information conform to Quality Level 'D' of the Australian Standard AS 5488 - Classification of Subsurface Utility Information. As such, Telstra supplied location information is indicative only. Spatial accuracy is not applicable to Quality Level D. Refer to AS 5488 for further details. The exact position of Telstra assets can only be validated by physically exposing them. Telstra does not warrant or hold out that its plans are accurate and accepts no responsibility for any inaccuracy. Further on site investigation is required to validate the exact location of Telstra assets prior to commencing work. A Certified Locating Organisation is an essential part of the process to validate the exact location of Telstra assets and to ensure the assets are protected during construction works.

See the **Before You Dig Australia - BEST PRACTISE GUIDES and The five Ps of safe excavation**

<https://www.byda.com.au/before-you-dig/best-practice-guides/>.

Please note that:

- it is a criminal offence under the *Criminal Code Act* 1995 (Cth) to tamper or interfere with telecommunications infrastructure.
- Telstra will take action to recover compensation for damage caused to property and assets, and for interference with the operation of Telstra's networks and customers' services.

Telstra's plans contain Telstra's confidential information and are provided on the basis that they are used solely for identifying the location or vicinity of Telstra's infrastructure to avoid damage to this infrastructure occurring as part of any digging or other excavation activity. You must not use Telstra's plans for any other purpose or in a way that will cause Telstra loss or damage and you must comply with any other terms of access to the data that have been provided to you by Telstra (including Conditions of Use or Access).

(See attached file: *Telstra Duty of Care v32.0c.pdf*)

(See attached file: *Telstra Map Legend v4_0c.pdf*)

(See attached file: *AccreditedPlantLocators 2026-07-20a.pdf*)

(See attached file: *277891418.pdf*)

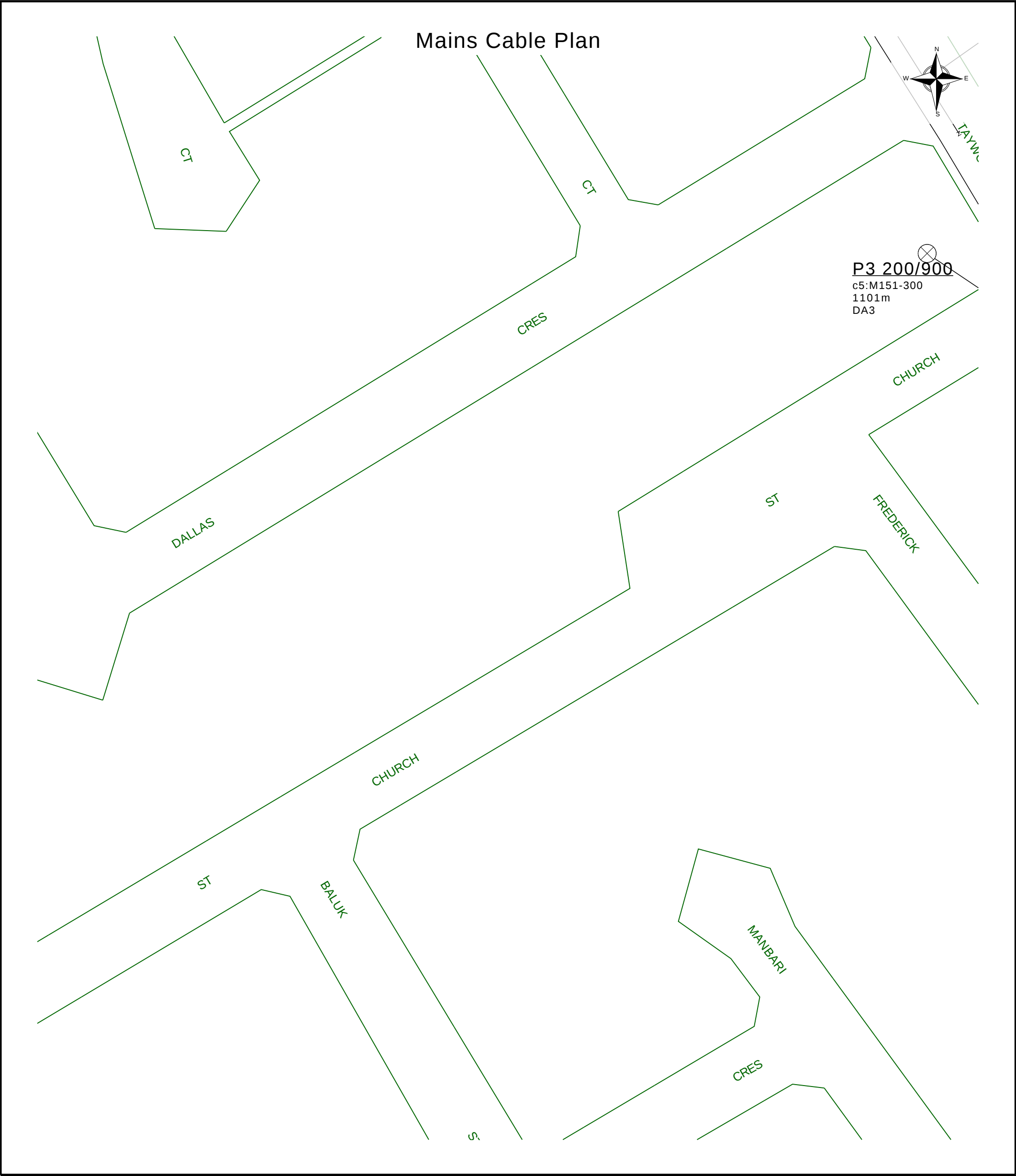


	Report Damage: https://service.telstra.com.au/customer/general/forms/report-damage-to-telstra/ Ph - 13 22 03 Email - Telstra.Plans@team.telstra.com Planned Services - ph 1800 653 935 (AEST bus hrs only) General Enquiries	Sequence Number: 277891418
TELSTRA LIMITED A.C.N. 086 174 781 Generated On 17/08/2026 14:44:53		Please read Duty of Care prior to any excavating

The above plan must be viewed in conjunction with the Mains Cable Plan on the following page

WARNING
Telstra plans and location information conform to Quality Level "D" of the Australian Standard AS 5488-Classification of Subsurface Utility Information. As such, Telstra supplied location information is indicative only. Spatial accuracy is not applicable to Quality Level D. Refer to AS 5488 for further details. The exact position of Telstra assets can only be validated by physically exposing it. Telstra does not warrant or hold out that its plans are accurate and accepts no responsibility for any inaccuracy. Further on site investigation is required to validate the exact location of Telstra plant prior to commencing construction work. A Certified Locating Organisation is an essential part of the process to validate the exact location of Telstra assets and to ensure the asset is protected during construction works.

See the Steps- Telstra Duty of Care that was provided in the email response.



	Report Damage: https://service.telstra.com.au/customer/general/forms/report-damage-to-telstra-1 Ph - 13 22 03 Email - Telstra.Plans@team.telstra.com Planned Services - ph 1800 653 935 (AEST bus hrs only) General Enquiries	Sequence Number: 277891418
	TELSTRA LIMITED A.C.N. 086 174 781	Please read Duty of Care prior to any excavating
	Generated On 17/08/2026 14:44:54	

The above plan must be viewed in conjunction with the Mains Cable Plan on the following page

WARNING

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See the Steps- Telstra Duty of Care that was provided in the email response.

Page 2 of 2

General Information



Telstra highly recommends using Certified Locators.

For more info contact a [CERTLOC Certified Locating Organisation \(CLO\)](#) or Telstra Location Intelligence Team 1800 653 935



Before you Dig Australia – BEST PRACTISE GUIDES
<https://www.byda.com.au/before-you-dig/best-practice-guides/>



OPENING ELECTRONIC MAP ATTACHMENTS –

Telstra Cable Plans are generated automatically in either PDF or DWF file types.
Dependent on the site address and the size of area selected.
You may need to download and install free viewing software from the internet e.g.



DWF Map Files (all sizes over A3)
Autodesk Viewer (Internet Browser) <https://viewer.autodesk.com/> or
Autodesk Design Review <http://usa.autodesk.com/design-review/> for DWF files.
(Windows PC)



PDF Map Files (max size A3)
Adobe Acrobat Reader <http://get.adobe.com/reader/>



Telstra New Connections / Disconnections
13 22 00



Telstra Protection & Relocation: 1800 810 443 (AEST business hours only).
[Email](#)
Telstra Protection & Relocation Fact Sheet: [Link](#)
Telstra Protection & Relocation Home Page [Link](#)



Telstra Aerial Assets Group (overhead network)
1800 047 909

Protect our Network:

by maintaining the following distances from our assets:

- 1.0m Mechanical Excavators, Farm Ploughing, Tree Removal
- 500mm Vibrating Plate or Wacker Packer Compactor
- 600mm Heavy Vehicle Traffic (over 3 tonnes) not to be driven across Telstra ducts or plant.
- 1.0m Jackhammers/Pneumatic Breakers
- 2.0m Boring Equipment (in-line, horizontal and vertical

Before You Dig Australia

Think before you dig

This document has been sent to you because you requested plans of the Telstra network through Before You Dig Australia (BYDA).

If you are working or excavating near telecommunications cables, or there is a chance that cables are located near your site, you are responsible to avoid causing damage to the Telstra network.

Please read this document carefully. Taking your time now and following the BYDA's Best Practices and 5 Ps of Safe Excavation <https://www.byda.com.au/before-you-dig/best-practice-guides/>

can help you avoid damaging our network, interrupting services, and potentially incurring civil and criminal penalties.

Our network is complex and working near it requires expert knowledge. Do not attempt these activities if you are not qualified to do so.

Disclaimer and legal details



*Telstra advises that the accuracy of the information provided by Telstra conforms to Quality Level D as defined in AS5488-2013.

It is a criminal offence under the Criminal Code Act 1995 (Cth) to tamper or interfere with telecommunications infrastructure.

Telstra will also take action to recover costs and damages from persons who damage assets or interfere with the operation of Telstra's networks.

By receiving this information including the indicative plans that are provided as part of this information package you confirm that you understand and accept the risks of working near Telstra's network and the importance of taking all the necessary steps to confirm the presence, alignments and various depths of Telstra's network. This in addition to, and not in replacement of, any duties and obligations you have under applicable law.

When working in the vicinity of a telecommunications plant you have a "Duty of Care" that must be observed. Please read and understand all the information and disclaimers provided below.

The Telstra network is complex and requires expert knowledge to interpret information, to identify and locate components, to pothole underground assets for validation and to safely work around assets without causing damage. If you are not an expert and/or qualified in these areas, then you must not attempt these activities. Telstra will seek compensation for damages caused to its property and losses caused to Telstra and its customers. Construction activities and/or any activities that potentially may impact on Telstra's assets must not commence without first undertaking these steps. Construction activities can include anything that involves breaking ground, potentially affecting Telstra assets.

If you are designing a project, it is recommended that you also undertake these steps to validate underground assets prior to committing to your design.

This Notice has been provided as a guide only and may not provide you with all the information that is required for you to determine what assets are on or near your site of interest. You will also need to collate and understand all information received from other Utilities and understand that some Utilities are not a part of the BYDA program and make your own enquiries as appropriate. It is the responsibility of the entities undertaking the works to protect Telstra's network during excavation / construction works.

Telstra owns and retains the copyright in all plans and details provided in conjunction with the applicant's request. The applicant is authorised to use the plans and details only for the purpose indicated in the applicant's request. The applicant must not use the plans or details for any other purpose.

Telstra plans or other details are provided only for the use of the applicant, its servants, agents, or CERTLOC Certified Locating Organisation (CLO). The applicant must not give the plans or details to any parties other than these and must not generate profit from commercialising the plans or details.

Telstra, its servants or agents shall not be liable for any loss or damage caused or occasioned by the use of plans and or details so supplied to the applicant, its servants and agents, and the applicant agrees to indemnify Telstra against any claim or demand for any such loss or damage.

Please ensure Telstra plans and information provided always remains on-site throughout the inspection, location, and construction phase of any works.

Telstra plans are valid for 60 days after issue and must be replaced if required after the 60 days.

Data Extraction Fees

In some instances, a data extraction fee may be applicable for the supply of Telstra information. Typically, a data extraction fee may apply to large projects, planning and design requests or requests to be supplied in non-standard formats. For further details contact Telstra Location Intelligence Team.

Telstra does not accept any liability or responsibility for the performance of or advice given by a CERTLOC Certified Locating Organisation (CLO). Certification is an initiative taken by Telstra towards the establishment and maintenance of competency standards. However, performance and the advice given will always depend on the nature of the individual engagement.

Neither the Certified Locating Organisation nor any of its employees are an employee or agent for Telstra. Telstra is not liable for any damage or loss caused by the Certified Locating Organisation or its employees.

Once all work is completed, the excavation should be reinstated with the same type of excavated material unless specified by Telstra.

The information contained within this pamphlet must be used in conjunction with other material supplied as part of this request for information to adequately control the risk of potential asset damage.

When using excavators and other machinery, also check the location of overhead power lines.

Workers and equipment must maintain safety exclusion zones around power lines

WARNING: Telstra plans and location information conform to Quality Level 'D' of the Australian Standard AS 5488 - Classification of Subsurface Utility Information. As such, Telstra supplied location information is indicative only. Spatial accuracy is not applicable to Quality Level D. Refer to AS 5488 for further details. Telstra does not warrant or hold out that its plans are accurate and accepts no responsibility for any inaccuracy shown on the plans. FURTHER ON SITE INVESTIGATION IS REQUIRED TO VALIDATE THE EXACT LOCATION OF TELSTRA PLANT PRIOR TO COMMENCING CONSTRUCTION WORK. A plant location service is an essential part of the process to validate the exact location of Telstra assets and to ensure the assets are protected during construction works. The exact position of Telstra assets can only be validated by physically exposing them. Telstra will seek compensation for damages caused to its property and losses caused to Telstra and its customers.

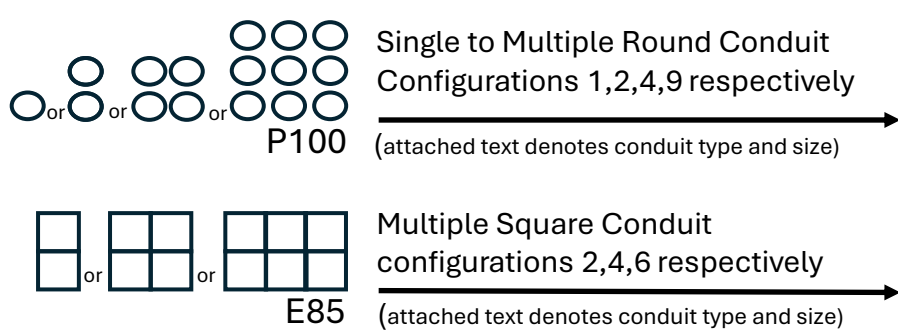
Privacy Note

Your information has been provided to Telstra by BYDA to enable Telstra to respond to your BYDA request. Telstra keeps your information in accordance with its privacy statement. You can obtain a copy at www.telstra.com.au/privacy or by calling us at 1800 039 059 (business hours only).

LEGEND



	Leadin terminates at a Customer Address		Cable Jointing Pit Number / Letter indicating Pit type/size
	Exchange Major Cable Present		Elevated Joint (above ground joint on buried cable)
	Pillar / Cabinet Above ground Free Standing		Telstra Plant in shared Utility trench
	Above ground Complex Equipment Please note: Powered by 240v electricity		Aerial cable / or cable on wall
OC	Other Carrier Telecommunication Cable/ Asset. Not Telstra Owned		Aerial cable (attached to joint use Pole e.g., Power Pole)
DIST	Distribution cables in Main Cable Ducts		Marker Post Installed
MC	Main Cable ducts on a Distribution Plan		Buried Transponder
	Blocked or Damaged Duct		Marker Post & Transponder
	Footway Access Chamber (can vary between 1-lid to 12-lid)		Optical Fibre Cable Direct Buried
	NBN Pillar		Direct Buried Cable
	Third Party Owned Network Non-Telstra		nbn owned network



Some examples of conduit type and size:

A - Asbestos cement, P - PVC / Plastic, C - Concrete, GI - Galvanised Iron, E - Earthenware

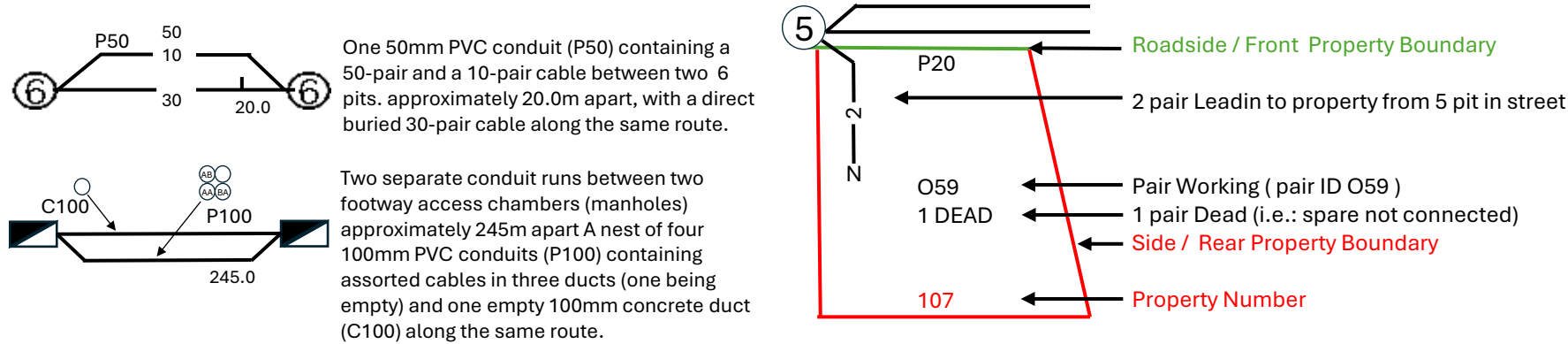
Conduit sizes nominally range from 20mm to 100mm

P50 50mm PVC conduit

P100 100mm PVC conduit

A100 100mm asbestos cement conduit

Some Examples of how to read Telstra Plans



The 5 Ps of Safe Excavation

<https://www.byda.com.au/before-you-dig/best-practice-guides/>

Plan	Prepare	Pothole	Protect	Proceed
Plan your job. Use the BYDA service at least one day before your job is due to begin, and ensure you have the correct plans and information required to carry out a safe project.	Prepare by communicating with asset owners if you need assistance. Look for clues onsite. Engage a Certified Locator.	Potholing is physically sighting the asset by hand digging or hydro vacuum extraction.	Protecting and supporting the exposed infrastructure is the responsibility of the excavator. Always erect safety barriers in areas of risk and enforce exclusion zones.	Only proceed with your excavation work after planning, preparing, potholing (unless prohibited), and having protective measures in place.

Referral

277891417

Member Phone

13 13 95

Responses from this member

Response received Mon 17 Aug 2026 12.40pm

File name	Page
Response Body	22
277891417 - Water Corp - Critical Sewer Assets Plan.pdf	23
277891417 - Water Corp - Critical Water Assets Plan.pdf	24
277891417 - Water Corp Cover letter.pdf	25
Information Brochure - Legend.pdf	26
Public Safety - Excavation.pdf	28



ATTENTION: Michelle Ralph

PLEASE DO NOT SEND A REPLY TO THIS EMAIL AS IT HAS BEEN
AUTOMATICALLY GENERATED AND REPLIES ARE NOT MONITORED.

Thank you for your BYDA enquiry.

BYDA Job no.: 53985107

Sequence no.: 277891417

Requested Location Address:

37 Church St

Wanneroo WA 6065

Attached are the files related to your recent BYDA request. Please review all the
attached documentation carefully.

For any enquiries, contact Asset Protection at
POS_enquiries@watercorporation.com.au.

Important Note: Plans are now provided as separate attachments - please ensure
you review all attached documents.

If you have received this email in error, please let us know by contacting
POS_enquiries@watercorporation.com.au. and quoting the Sequence Number
listed above.

If you are unable to launch any of the files for viewing and printing, you may need to download and install
free viewing and printing software such as [Adobe Acrobat Reader \(for PDF files\)](#).

PelicanCorp

Compiled with TicketAccess by PelicanCorp





WATER CORPORATION UNDERGROUND ASSET DETAILS

Requestor details:

Michelle Ralph
Realmark Urban
658 Newcastle Street
Leederville WA 6007
Phone: +61412058910

Sequence No: 277891417
BYDA Job No: 53985107
Enquiry Date: 17 Aug 2026
Issue Date: 17 Aug 2026

Requested location details:

Address: 37 Church St, Wanneroo WA 6065

Note: The response for this enquiry has been interpreted from details in the picture location only.

Water Corporation asset impact:

WARNING - CRITICAL PIPELINES FOUND

The area you requested contains a critical pipeline. You may need to contact us with regard to this request prior to digging – see attached documents.

Important:

1. Plans show approximate location only – verify location by potholing before using powered machinery.
2. Please read all information and attachments.
3. All documents must be kept together and retained on site by the work team.
4. This information is valid for 30 days from date of issue.

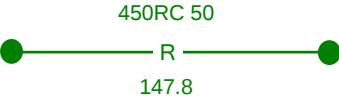
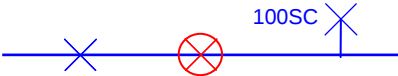
Plan Legend (summary)

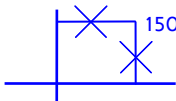
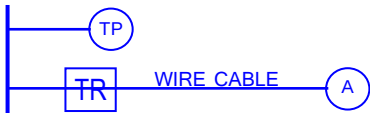
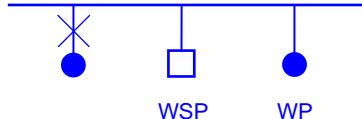
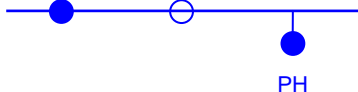
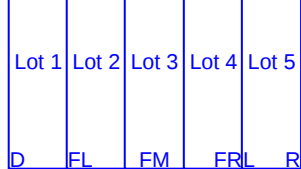
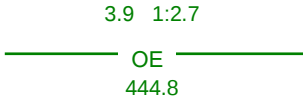
INFORMATION BROCHURE



This legend is provided to [Dial Before You Dig](#) users to assist with interpreting Water Corporation plans. A more detailed colour version can be downloaded from www.watercorporation.com.au. (Your business > Working near pipelines > Downloads)

WARNING - Plans may not show all pipes or associated equipment at a site, or their accurate location. Pothole by hand to verify asset location before using powered machinery.

    	WATER, SEWERAGE AND DRAINAGE PIPELINES CRITICAL PIPELINE (thick line) EXTRA CAUTION REQUIRED A risk assessment may be required if working near this pipe. Refer to your Dial Before You Dig information or call 131375. Pipes are not always labelled on plans as shown here – assume all pipes are significant and pothole to prove location and depth. P.M. pressure main M.S. main sewer R rising main (i.e. drainage pressure main) Common material abbreviations: AC asbestos cement e.g. 100AC NOTE: AC is brittle and is easily damaged. CI cast iron GRP glass reinforced plastic P PVC - class follows pipe material (e.g.100P-12) RC reinforced concrete S steel VC vitrified clay
	NON-STANDARD ALIGNMENT Pipes are not always located on standard alignments due to local conditions. (i.e. Other than 2.1 m for reticulation mains and 4.5 m for distribution mains.)
	OTHER PIPE SYMBOLS Other numbers or codes shown on pipes are not physical attributes. These are Water Corporation use only.
  	CONCRETE ENCASEMENT, SLEEVING AND TUNNELS May be in different forms: steel, poured concrete, box sections, slabs. 
	CHANGE INDICATOR ARROW Indicates a change in pipe type or size. e.g. 150mm diameter PVC to 150mm diameter asbestos cement (AC).
	PIPE OVERPASS The overpass symbol indicates the shallower of the two pipes.
  	VALVES Many different valve types are in use. Valve may be in a pit or have a visible valve cover. There may be no surface indication. Valves may be shallower than the main or offset from it. e.g. A scour valve (SC) may have a pipe coming away from main pipeline on the opposite side to that indicated on the plan.

 	FIRE SERVICES 100 mm polythene domestic (DOMS) service FS Fire service FHS Fire hydrant service Hydrant may be visible external to the building. Even if not visible a substantial fire service may still be present.	
	PIPE BYPASS Bypass will not be on the same alignment as the main pipeline.	
	CATHODIC PROTECTION (CP) Buried CP equipment may be located some distance from the pipeline being protected interconnected by buried cable. All CP fittings may not be visible. A buried anode – various sizes and configurations TP test point - may be visible on a post or in-ground TR transformer rectifier	
	ACCESS TEE OR MANHOLE OR SERVICE ACCESS PIT NOTE: Opening any manhole or pit is dangerous and is prohibited. Below ground. May not be any visible signs at ground level or may be located in a pit.	
	WASTEWATER ACCESS CHAMBERS (MANHOLES) -- Manhole (shown not labelled) -- Tee or maintenance shaft (shown not labelled) MS maintenance shaft (labelled) WARNING: Opening any manhole or pit is dangerous and is prohibited.	
	WASTEWATER MANHOLE INFORMATION BOXES Square non-trafficable Do not drive vehicles over or place loads. Round trafficable In general if not located in the road treat as if non-trafficable.	
	HAZARDOUS MANHOLE Indicates a potential health hazard from risk of exposure to toxic waste. WARNING: Opening any manhole is dangerous and is prohibited.	
	FLOWMETER Various types of flow meters located in a pit. May be labelled with identifier. (e.g. 50 MFM, 50MM)	
	STANDPIPE, WATER SAMPLING POINT (WSP), WATER SUPPLY POINT (WP) May be located adjacent to mains. Usually there will be some visible indication.	
	Hydrant May not be visible. Hydrant Tee May not be visible. Pillar hydrant Visible	
	PRE-LAID SERVICES D Deferred FL Fully Prelaid Left FM Fully Prelaid Front Middle FR Fully Prelaid Right L Left R Right Code indicates on which side of a lot the water service is located: May be no visible indication at site.	
	SEWER OR DRAINAGE PUMP STATION Several pipes and a pressurised main will be in the vicinity.	
	OPEN CHANNEL OA Landscaped OE Normal Open Earth OF Open channel with flood levee OH Half Pipe OL Lined Channel OS Swale-Shallow Depression OW Natural Water Course Drainage structures, even if dry, must be kept clear of any obstruction such as sand stockpiles.	

Excavation

Excavation can be dangerous, especially if you're digging without knowing what's below. If you're excavating, it's your responsibility to locate Water Corporation assets and prevent contact to keep you, your team and the community safe.

This information is important if you're a planner, construction worker, supervisor, or in similar roles.

Duty of care

The safety of your workers and the public remains your responsibility, as per Work Health and Safety Regulations 2022 - Reg 34, 35 & 36.

Make sure you positively locate all assets before excavating and have a safe system of work. All work must be in accordance with the relevant acts, regulations, standards and codes of practice.

Risk of working near our assets

Water Corporation has a vast network with different risks depending on the asset and location:

- **Energy release:** sudden release of high pressure or high flowing water, which can result in collapse of excavations, buildings and impact to people. The sudden release of large volumes of water under pressure is dangerous and can lead to drowning, significant structural damage, community or supply disruption and traffic hazards.
- **Electricity:** electric shock exposure due to asset age, electrical assets located close to our pipelines, electric faults, equipment failure and lightning.
- **Falls:** pits and access chambers, which create fall and drowning risks.
- **Hazardous materials:** biohazards from the release of wastewater with infectious agents and toxic or flammable gases. Pipelines may contain or be coated with hazardous materials.

Secondary hazards may result from damage or disruption to Water Corporation infrastructure.

It's important to assess the risks associated with your work.

Ensure you have your Before You Dig Australia (BYDA) plans.

Lodge a free enquiry online
www.byda.com.au

Before you dig – remember the 5 Ps:

1. Plan	2. Prepare	3. Pothole	4. Protect	5. Proceed
• Plan ahead by lodging your BYDA enquiry, and ensure you have the correct information to carry out work safely. • Plan ahead by applying for an APRA on our website. Search Working Near Our Assets.	• Prepare by reviewing the utility plans and contact the asset owners if you need help. • Perform a site inspection- identify any surface indicators of underground asset clues such as pit lids, marker posts and meters. • Engage a skilled locator to locate assets electronically before potholing	• Pothole, using the asset owner's stated method as specified on the plans and information pack. • Pothole methods include hand digging and hydro vacuum extraction • Backfill potholes on completion	• Protect any exposed utility assets, ensure to contact the utility providers and seek direction	• Proceed with care -once all checks have been completed and all relevant permits and authorisations are granted.

Never rely on BYDA plans on as the sole means of locating assets; follow all five steps.

Never use an excavator to identify the underground asset.

Our danger zones

Water Corporation assets have a prescribed proximity. These vary due to asset size and type. It's important to know the danger zones to keep yourself safe. Locate the assets before performing work. Excavations can undermine assets, so always follow the [Excavation: Code of practice](#).

Approval is required if your proposed work is in, on, over, under or within the prescribed proximities to our assets (as per [Water Services Act 2012](#)– Sections 88 and 90).

Type of work	Asset type	Asset size	Prescribed proximity (distance from the asset)
<i>Including movement of heavy vehicles, ground compaction, dewatering, earthworks, open and trenchless excavations</i>	Sewer pipelines	All	2m
	Main drains		
	Water supply pipelines	< 300mm diameter	4m
	Water supply pipelines	≥ 300mm diameter	6m
	Sewer pressure pipelines	All	
	Drainage pressure mains		

Prescribed proximity information taken from the Water Corporation [Technical Guidelines](#).

Changes to site conditions

If site conditions change, stop work and reassess the risks.

Contact for support

Asset Protection: POS_enquiries@watercorporation.com.au

Technical and Building enquiries: visit our [website](#) or call 13 13 95

To get our approval visit
[Working near our assets](#)

In case of emergency

Life-threatening emergency; contact Emergency Services on 000.

Water or wastewater emergencies; contact Faults and Emergencies (24/7) on 13 13 75.

Disclaimer

Any plans or other information provided by Water Corporation must be used as a guide only. Plans (including the location of pipes and other assets) are approximate only and it is your responsibility to locate the exact location of Water Corporation assets before commencing work. Water Corporation does not warrant or make any representation as to the accuracy, completeness, reliability, currency, quality or fitness for purpose of any plans or other information (including, but not limited to, the accuracy of the scale of, or the location of, anything shown on any plan or diagram).

Referral

277891415

Member Phone

13 10 87

Responses from this member

Response received Mon 17 Aug 2026 12.42pm

File name	Page
Response Body	31
277891415 - Western Power - HV-LV Plan.pdf	32
277891415 - Western Power - Overhead Plan.pdf	33
277891415 - Western Power Response letter.pdf	34
Western Power - Safety Brochure.pdf	39



ATTENTION: Michelle Ralph

PLEASE DO NOT SEND A REPLY TO THIS EMAIL AS IT HAS BEEN
AUTOMATICALLY GENERATED AND REPLIES ARE NOT MONITORED.

Thank you for your BYDA enquiry.

BYDA Job no.: 53985107

Sequence no.: 277891415

Dig site location:

37 Church St

Wanneroo WA 6065

Attached are the files containing Western Power information relating to your recent BYDA request. Please read and understand all the attached documentation provided and call [13 10 87](tel:131087) if you have any queries.

Note: Plans are now supplied as separate attachments - please ensure that you review all attached documents

If you have received this email in error, please advise us by calling [13 10 87](tel:131087) and quote the Sequence Number listed above.

If you are unable to launch any of the files for viewing and printing, you may need to download and install free viewing and printing software such as [Adobe Acrobat Reader \(for PDF files\)](#).

PelicanCorp

Compiled with TicketAccess by PelicanCorp



UNDERGROUND LEGEND

Structures

- | | |
|--|---|
|  Pillar |  UG Crossing * |
|  Service Pits |  Ring Main Unit |
|  Metal Pole |  LV Distribution Frame |
|  Transformer Site | |

Distribution Cables

-  High Voltage Cable (1kV - 33kV)
-  Low Voltage Cable (< 1kV)
-  Street Light Circuit (< 1kV)
-  Street Light Pilot (< 1kV)
-  Earth Wire

Cable Pole Terminations

-  HV Termination
-  LV Termination

Proposed Construction Assets

-  Design Area *
-  High Voltage Underground Cable
-  Low Voltage Underground Cable
-  Metal Pole
-  Pillar
-  Transformer site
-  HV Termination
-  LV Termination

State Underground Power Project

-  CURRENT Work Area *
-  COMPLETED Area *

Feature

-  Area of Interest

*** Please refer to coversheet**

Privately owned cables NOT SHOWN
(including house services)

This map is **INDICATIVE ONLY**.
Hand exposure via pothole
method is **MANDATORY**.

Customer Service
Telephone: 13 10 87
Mon to Fri - 08:00 to 16:30

Information valid for 30 days
from date of issue

A4 Scale : 1:1500

**WARNING! Look out for
overhead power lines**

Tile No: 1

OVERHEAD LEGEND

Structures

- Power Pole
- Transmission Poles

Transmission Overhead Powerline

- Transmission (33kV - 330kV)

Distribution Overhead Powerline

- High Voltage (1kV - 33kV)
- Low Voltage (< 1kV)

Proposed Construction Assets

- Design Area *
- High Voltage Overhead Powerline
- Low Voltage Overhead Powerline
- Power Pole

Communications Assets

- Overhead Pilot Cable

Feature

- Area of Interest

* Please refer to coversheet

Privately owned cables NOT SHOWN
(including house services)

This map is **INDICATIVE ONLY**.
Check that you have enough
clearance from the **DANGER ZONES**
near overhead powerlines.

Customer Service
Telephone: 13 10 87
Mon to Fri - 08:00 to 16:30

Information valid for 30 days
from date of issue

A4 Scale : 1:1500

**WARNING! Look out for
overhead power lines**

Tile No: 1

Sequence Number: 277891415

Date of Issue: 17 Aug 2026



Date 17 Aug 2026

To: Michelle Ralph

Company: Realmark Urban

Phone Details: +61412058910

Email Address: qqojpb5lx5gno9.sqzz11cd7xn7ny@smarterwx-mail.byda.com.au

Sequence Number: 277891415

Job Number: 53985107

Dig Site Location: Wanneroo, WA 6065

Before You Dig Australia information sheet

This information related to both underground and overhead network assets and is valid for **30 days** from the date of issue. You must refer to current plans at all times.

- **The Energy Operators (Powers) Act 1979** makes it an offence to damage Western Power's network.
- **The Work Health and Safety (General) Regulations** establish restrictions for working safely around the Western Power network.
- **Western Power's Network Policy and Standards** along with applicable easement conditions establish restrictions for development around the Western Power network.

It is the duty of care of persons planning to work or develop around Western Power's network to comply with the requirements of these statutory obligations and any other legislation, standard or guidance relevant.

Western Power's network assets are classified below:

Network Asset	Classification
Transmission	66kV or greater
Distribution	33kV or less (including low voltage)
Communication and other cables	communications, pilot cables, fibre optics, earths

General information

- Any information provided is a guide only and is subject to conditions of use
- Not all underground assets may be shown. If you discover a cable NOT shown on your map or you wish to clarify the construction status of assets in Design Areas, contact Western Power on **13 10 87**.
- You must make use of safe non-destructive methods (including, but not limited to, the 5 Ps) before carrying out any excavation work. It is mandatory for the customer/excavator/contractor to physically locate all services before excavating.



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westernpower.com.au



↑ 13 10 87

f (08) 9225 2660

TTY 1800 13 13 51

TIS 13 14 50

Electricity Networks Corporation
ABN: 18 540 492 861

- Never assume the depth and alignment of cables. It may vary over time, depending on ground condition, age of the cable, road resurfacing, landscaping, etc.
- If you are unsure, you should stop work and refer to a qualified service locator.
- You can refer to the Utility Providers Code of Practice for Western Australia for further information regarding street works in public road reserves

Danger zones and minimum approach distances

A person conducting a business or undertaking or a person with management of control of a workplace is required under the *Work Health and Safety (General) Regulations 2022* to ensure that a worker (or plant or material of the worker) does not come within an unsafe distance of an underground powerline or within the danger zone for an overhead powerline. A danger zone represents an area of high risk when working and developing around the Western Power overhead network. It is a requirement to work and develop outside of these areas.

Minimum approach distances for underground cables

You should only commence digging once you have visually identified the location of underground services. We require you to meet the following minimum approach distances:

Nominal voltage	Minimum approach distance	
	Power tool or plant	Non-powered hand tool/non-destructive digging
Up to and including 1,000V (low voltage)	30cm	Approach with care, avoid contact
1,000V up to and including 33kV (high voltage)	50cm	
Greater than 33kV up to and including 330kV (transmission)	3m (Western Power must assess any works within 3m of cables 33kV and above)	

Danger zones for overhead powerlines:

Nominal voltage	Minimum approach distance
Low voltage (0 – 1000 volts)	1m
High voltage (>1000 to 33,000 volts)	3m
Transmission (>33,000 to 330,000 volts)	6m

If you propose to work/develop within or close to these areas, contact our Customer Service Centre on 13 10 87. Please allow adequate time before you commence work to discuss your options.

Easements

Works within a Western Power easement area are required to comply with applicable restrictions under Western Power's standard easement conditions. These conditions are established under the relevant easement document on the Certificate of Title which can be obtained from Landgate at your own cost (additional fees may apply).

If there is no easement, you must still follow Western Power's Network Policy and Standards (available at <https://www.westernpower.com.au/industry/manuals-guides-standards/or> by calling **13 10 87**).

Map legend information

Label	Meaning
Proposed Construction Assets	Overhead/underground assets may possibly be found in the Design Area shaded on the plan.
Design Area	Fieldworks are possibly in progress or just completed and the plans supplied may differ from the current state in the ground or overhead.
UG Crossing	There could be multiple underground ducts at that location.

Not depicted on Western Power Before You Dig Australia plans

Label	Meaning
Cables within a private property	For example, from pillar (green dome) to your electric meter. A cable-locating company will have to be contacted for on-site locations in the private property.

State Underground Power Program (SUPP) in progress or completed

Retrospective large-scale undergrounding of power and/or communications assets has been identified in the vicinity of your enquiry.

Please refer to the attached plan(s), for instructions or additional information.

Large Scale Undergrounding in Progress

Not all underground assets shown, there may be uncommissioned underground assets installed. Attached plan does not depict all Western Power underground activity.

Conditions on the use of information

The following are conditions on which Electricity Networks Corporation (**Western Power**) provides this Information Sheet and accompanying or related plans, diagrams, drawings and data (**Information**) to you (**the User**). These conditions are in addition to any obligations the User may have under law. You must immediately report any damage to Western Power's assets by calling Western Power on 13 13 51.

These conditions do not purport to limit or otherwise exclude the application of any term, warranty or condition that cannot be excluded by law, including but not limited to those contained in Schedule 2 of the *Competition and Consumer Act 2010* (Cth) and corresponding provisions.

By taking the Information Sheet and/or making any use of the Information, the User (and their servants and agents) acknowledge and accept:

1. There are risks associated with works near powerlines which may lead to service disruptions, property damage, serious injury or death;
2. While working in the vicinity of Western Power's assets, the User has a duty of care to Western Power to avoid loss or damage to Western Power's assets;
3. The Information is a guide only and may not correspond with the precise location of Western Power's assets;
4. The Information is valid for 30 days only from the date of issue and must be replaced if required after the 30 days.
5. The User relies upon the Information at their own risk;
6. The User must use safe and non-destructive methods to confirm the location of Western Power's assets (including safe work practices such as the 5 Ps and engaging qualified service locators at the User's cost) ;
7. The User must comply with the obligations referred to in this Information Sheet and in the Information in addition to any obligations imposed by law; and
8. The User must make enquiries with other utilities or property owners that may have cables or services in the area (including any that do not participate in the Before You Dig Australia program).

Western Power and each of its servants or agents:

1. Do not make or give any representation or warranty, express or implied, as to the accuracy, reliability, currency, timeliness or completeness of the Information;
2. Disclaim to the fullest extent the law permits and will not be liable or responsible for, any liability, loss or damage, whether direct or indirect (and whether or not arising out of negligence, breach of duty or statutory duty, or lack of care, of Western Power and its servants or agents or of any of them) arising out of, or in connection with, any use or reliance on the Information; and
3. Are under no obligation to correct, update or revise the Information.

Western Power's assets are lawfully placed in accordance with the *Energy Operators (Powers) Act 1979* (WA) and it is an offence under the Act for an unauthorised person to interfere with Western Power's network assets. Western Power reserves its rights to:

1. recover any loss or damage to its assets caused by any person (including legal costs and interest); and
2. refer any unauthorised person for prosecution under the *Energy Operators (Powers) Act 1979* (WA).

Western Power owns the copyright in this Information Sheet and accompanying Information. The User must not use or reproduce any part of the Information Sheet or the Information for any other purpose without the written consent of Western Power.



Planning ahead to work safe



**360
AWARE**



Your safety is our number one priority. The guidelines set out in this fact sheet have been developed for use alongside existing standards and codes of practice that apply to your industry.

Please refer to these when putting any risk management procedures in place before working around electrical assets. To reduce risk, we recommend you plan for works away from these assets as a priority.

Fulfilling your safety obligations

Working around electricity, whether underground or overhead, is high risk work. If you are overseeing a work area you must ensure no person, plant or materials enters the danger zone of an overhead powerline or other electrical assets. The danger zone is set out in the Work Health and Safety (General) Regulations 2022.

If there is a risk that work you are carrying out might interfere with any electrical services you must:

- establish the location of the service/s that might be affected
- have an accurate diagrammatic representation of the service that might be impacted by works, at the workplace before work commences.

Please refer to the Work Health and Safety (General) Regulations 2022 to find out more about your responsibilities.

Know what you're working near?

When assessing a work area you need to know the location and voltage of any underground power cables and overhead assets nearby. To obtain this information please visit Before You Dig Australia at byda.com.au



Working near electricity safety checklist

- 1** Obtain asset information: Submit a Before You Dig Australia enquiry at byda.com.au to determine the location and voltage of overhead and underground assets.
- 2** Perform an onsite inspection – existence, location, alignment of assets that could be impacted by your works.
- 3** Carry out a **job risk assessment** and safe work method statement to determine if works can be completed outside of the danger zone/s.
- 4** **Consider your options:** If you can't complete works outside of the danger zone/s, contact us to establish what services are available to ensure you can complete your works safely.
- 5** **Follow to 5 P's of excavation: Plan, Prepare, Pothole, Protect and Proceed** for any works near underground assets. Visit Before You Dig Australia at byda.com.au for more on 'safe excavation' practices.

What happens if I need to work within a danger zone?

If you are unable to work outside the danger zone, we can help with a range of services to ensure your safety and those around you. Cost and timings vary for all of the below services.

Distribution assets (0 – 33,000 volts)	Aerial visual covers (tiger tails)	• Available for installation on low voltage powerlines only, up to 1,000 volts • Does not provide insulation or reduce the danger zone
	Isolation or de-energisation	• Ensures work can be carried out safely within a reduced danger zone
	Relocation or removal	• Ensures work and/or event activity can be completed without breaching danger zones
Transmission and communication assets (33,000 – 330,000 volts)	Isolation	• Ensures work can be completed safely within a reduced danger zone
	Relocation	• Ensures work and/or event can be completed without breaching danger zones
	Earth potential rise/low frequency induction studies	• Provides a grid based review of your work • Cost and time implications apply
	Provision of technical data	• Provides specific asset data that may be useful for your job risk assessment/safe work method statement
	Civil/structural assessments	• Ensure the works will not cause detriment to electrical assets

Working around overhead assets

To maintain your safety and the safety of others, WHS Regulation R166A states you are not allowed to carry out works within a danger zone. Ignoring this may result in prosecution or being held liable for any damage to the grid. We are obligated to inform Worksafe WA of any non-compliance concerns.

What is a danger zone?

A danger zone is a specific area surrounding live electrical apparatus that ordinary persons, equipment and materials must not enter. The size of the danger zone is determined by the voltage of the electrical apparatus.

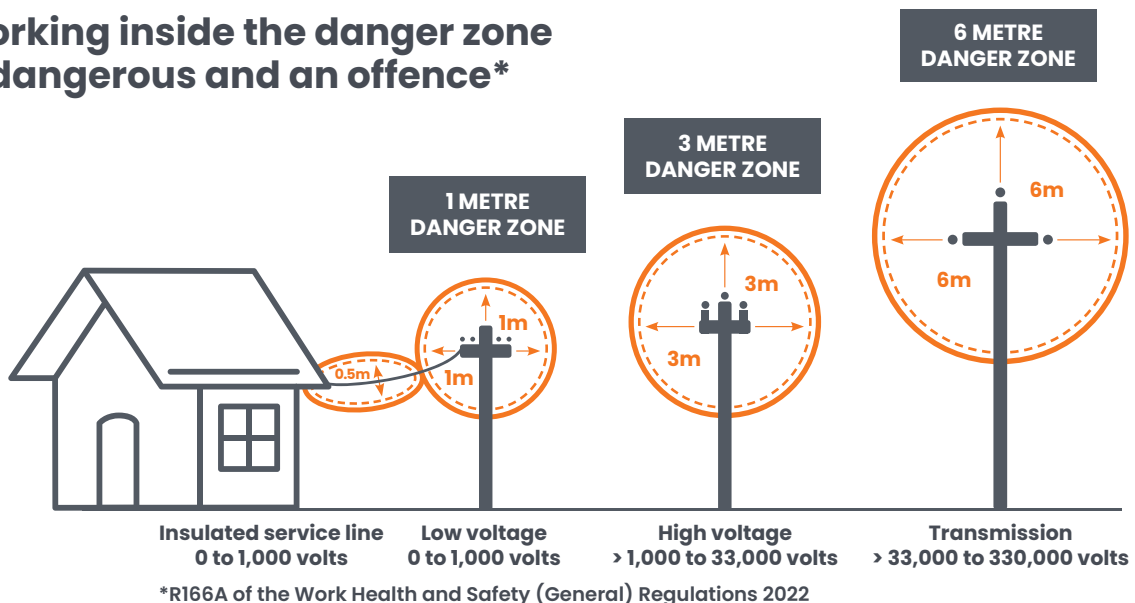
You should always:

- establish the location and voltages of electrical assets in your work area to determine the required clearances by contacting Before You Dig Australia. Use location and voltage information to adopt the appropriate work method statement to ensure work is completed safely.

Tips:

- do not lift loads directly underneath powerlines
- do not lift loads over powerlines
- establish your lay down area, site storage and disposal points away from electrical assets.

Working inside the danger zone is dangerous and an offence*



Working around underground assets

Digging, excavating, drilling and other underground works can be dangerous if the risks are not managed properly. Contact with electrical assets can also leave an entire community without essential services.

Excavation work safety checklist

- 1 Follow the 5 Ps process: Plan, Prepare, Pothole, Protect and Proceed. To find out more about safe work practices relevant to your industry, contact Worksafe WA or your industry association.
- 2 Contact Before You Dig Australia to obtain a cable location plan. Plans supplied include overhead powerline and underground cable voltage information, which is used to determine minimum approach distances. Determine if the proposed excavation is within the minimum approach distance of any underground cables and/or overhead powerlines by using your industry standards, codes of practice and guidelines regarding safe excavation.

- 3 If you are within the minimum approach distance, adopt appropriate controls to ensure work is completed safely.
- 4 Consider the operating height and reach of any excavation equipment to ensure it does not enter the danger zone for overhead powerlines.
- 5 Engage a qualified underground service locating professional to confirm the locations of known and any unknown underground services in the work area.
- 6 Determine the collapsible area of the proposed excavation.
- 7 Pothole by hand or other non-destructive means to remove small amounts of soil to prove the location and depth of underground services. Check that no services have been exposed after each shovel load.
- 8 Only use mechanical excavation after all services have been identified and exposed, subject to restrictions outlined on the table below.
- 9 Proceed with care.
- 10 If you are unable to locate an underground cable, encounter any issues associated with the underground assets such as damaged insulation or cables, or in the event that you discover a cable not shown on your plan, stop work and call us on **13 10 87**.

Please refer to the **WorkSafe Excavation Work Code of Practice 2013** for more information on safe excavation.

Minimum approach distances for underground works

You should only commence digging once you have visually identified the location of underground services. We require you to meet the following minimum approach distances:

Nominal voltage	Minimum approach distance	
	Power tool or plant	Non-powered hand tool/ non-destructive digging
Up to and including 1,000V	30cm	Approach with care, avoid contact
1,000V up to and including 33kV	50cm	
Greater than 33kV up to and including 132kV	3m*	

*Western Power must assess any works within 3m of cables 33kV and above.

Staying safe while operating oversized vehicles

Transporting oversized loads can be dangerous, especially if steps haven't been taken to ensure the load remains a safe distance from powerlines. Mainroads WA requires us to authorise all load movements around WA where the load is more than 4.3m high (4.6m for livestock vehicles and towed agricultural machinery).

Oversize vehicle movement safety checklist

- 1 Contact Main Roads WA with your route to obtain a permit for travel.
- 2 Contact us to apply for authorisation of the oversized load movement, if the height of the load exceeds 4.3m. We will then assess the application and issue you with an Oversize Load Movement Authorisation.
- 3 Once authorisation has been issued no changes can be made. If changes are required a new authorisation must be issued, which includes a new permit processing fee.

If we establish that works are required, such as the raising of powerlines, we will provide you with a quote. At times an escort may be required to ensure the vehicle is kept clear of powerlines at all times.

The heights of powerlines can vary depending on the voltage and environment. Operators of loads 4.3m and above must refer to Main Roads WA before applying to Western Power for authorisation.

Visit [westernpower.com.au/360-aware](https://www.westernpower.com.au/360-aware) to find out more and view any applicable fees.

Handling emergencies

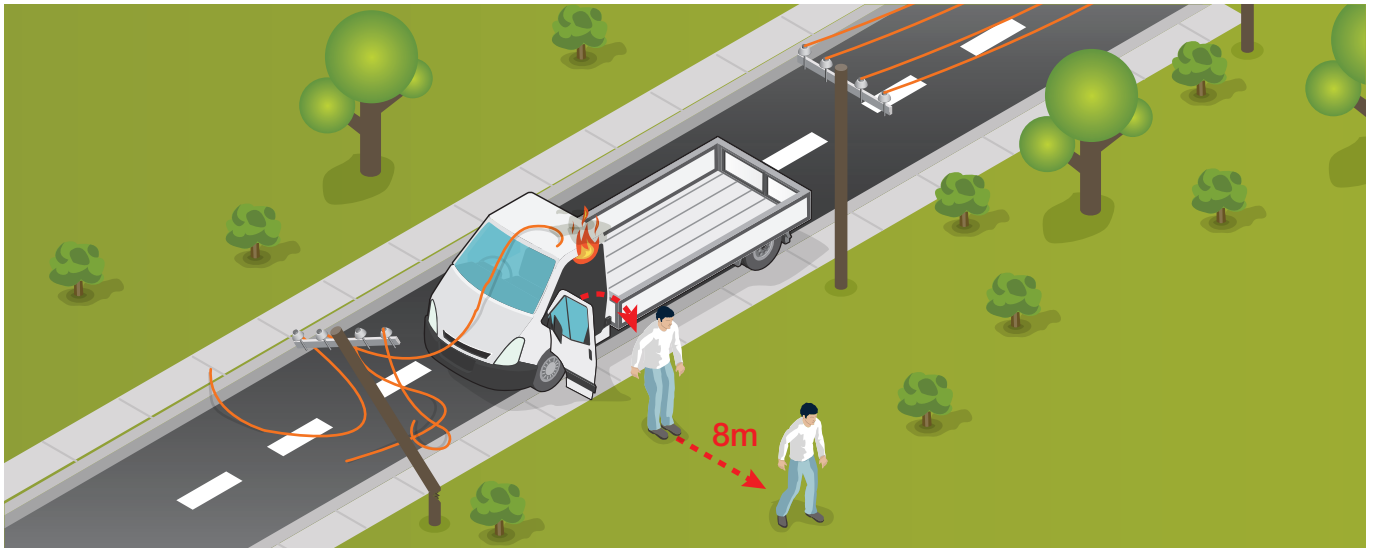
What to do in an emergency

If you are involved in an emergency or see an emergency involving our electrical assets, please follow these steps:

- 1 In a life threatening emergency call **000**.
- 2 For all other electrical emergencies, or after you have called **000**, call our 24/7 emergency number on **13 13 51**.
- 3 Keep bystanders clear – at least 8m from any electrical assets.
- 4 Wait for Western Power to attend to make the area safe.
- 5 All instances of electric shock and or electrocution need to be reported to Worksafe on Freecall **1800 678 198**.

What is considered an emergency?

- fire on or near the grid
- fallen powerlines including low hanging, dangling, clashing together or arcing
- a pole has fallen or is leaning and sparking
- an underground cable, green dome or padmount transformer (green kiosk) is damaged or has exposed wires
- a substation door or gate is open
- you feel tingling or shocks from taps or appliances.



What to do if you are in a vehicle in contact with electricity

- 1 Advise any bystanders not to approach and to remain at least 8m away from the vehicle and any downed electrical assets.
- 2 It is safe to use your mobile phone whilst in the vehicle to call **000** and **13 13 51**.
- 3 Stay in the vehicle unless fire or other life threatening circumstances occur. Evacuating a vehicle in contact with powerlines is extremely dangerous and should be avoided if possible.
- 4 If you are forced to evacuate; jump clear of the vehicle landing with both feet together; do not touch the ground and the vehicle at the same time as this may create a path for electricity to flow through your body, which could electrocute you.
- 5 Slowly shuffle at least 8m away, keeping your feet close together.
- 6 Do not return to the vehicle until we have declared the area safe.
- 7 The vehicle may need to be quarantined for 24 hours including a professional tyre check or replacement due to tyre pyrolysis.
- 8 If you receive an electric shock, seek medical advice even if you are not injured.



363 Wellington Street Perth WA 6000

GPO Box L921 Perth WA 6842

westernpower.com.au/360-aware

Emergencies and power outage

13 13 51 (24 hours, seven days a week)

General enquiries

13 10 87 (7am – 5pm Monday to Friday)

Telephone interpreter services

13 14 50

TTY users (speech or hearing impaired only)

1800 13 13 51

Emergency services

000

Before You Dig Australia

byda.com.au

This information is available in alternative formats if requested.





End of document

i This document may exclude some files (eg. DWF or ZIP files)

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